



**IMPORTANT:** Please follow these instructions carefully when setting up your Mobilize Rescue Systems unit.



## Comprehensive Rescue System | Setup Guide



### **You'll need some information before starting setup instructions:**

1. Access to WiFi | The name of your Wi-Fi network and the Wi-Fi network password.
2. Your Mobilize account name and password.  
**(If you don't have one yet we will create one later.)**
3. Your Mobilize Comprehensive Unit Serial Number.  
**(You can find the 8 digit serial number on a small white sticker below the hinge.)**

**DISCLAIMERS.** ALTHOUGH THE PRODUCTS MAY BE USED BY THE INDIVIDUAL TO PROVIDE MEDICAL ATTENTION, (A) THE MOBILIZE RRS, LLC IS NOT A HEALTH CARE PROVIDER AND IS NOT RENDERING MEDICAL ADVICE OR DIAGNOSIS TO ANYONE; AND (B) THE PRODUCTS ARE NOT INTENDED TO REPLACE THE NEED FOR SEEKING MEDICAL ATTENTION FROM A MEDICAL PROFESSIONAL.

**Product Registration Warranty Statement:** To activate your limited warranty, you must register your Mobilize Rescue Systems with fourteen (14) days. Mobilize Rescue Systems requires this registration so you can receive appropriate software and other product updates, allow access for our ongoing technical support, and initiate service requests. Failure to properly register your Mobilize Rescue System product renders your warranty void.



1

## Let's make sure the battery is fully charged.

1. Locate the charging cord to the right of the screen below the shears. Pull it out.
2. Locate the USB wall cube in the plastic bag that came with your unit. Plug it in.
3. Keep going while the unit is charging. **(Do NOT close lid while charging)**

2

## Connect to Wi-Fi.

4. Locate **Wi-Fi Settings** on the right side of the screen and touch **On/Off**.
5. On the next screen find **Off** near the top and toggle it to **On**. 
6. Choose your Wi-Fi network, enter your Wi-Fi network password and touch **Connect**.
7. Touch the **Back button**  twice on the bottom of the screen.

3

## You are at the sign in page. Let's get you registered.

8. Sign in if you have an account, or choose Create Account and follow the prompts.
9. Enter your serial number. (8 digit serial number on a small white sticker below the hinge.)
10. You will be at the **TAKE A DEEP BREATH** screen.
11. **Check battery in upper right corner. Unplug and tuck the cord back into the slot once it reads 100%.** Store the USB wall cube separately from the unit.

4

## Good job!

**No need to turn anything else off.** Your unit will put itself to sleep when you close the lid. We'll let you know if you need to enable WiFi to update your software.



### YOU MUST CHARGE YOUR UNIT ONCE A MONTH.

You will receive monthly emails reminding you to charge your unit, perform a diagnostic check, check expiration dates, and more.

## More information

For more information go to [webportal.mobilizerescue.com](https://webportal.mobilizerescue.com) and sign in with the email and password you created during the registration process. **Under the Comprehensive tab you will find:**

- Introduction videos
- Planogram and unit contents
- Manufacturer recommendations for monthly diagnostic checks
- Recommendations for inspection cards and proof seals
- How to best use your Anker Charger and more.

## Replenishing utilized or expired supplies

Go to [webportal.mobilizerescue.com](https://webportal.mobilizerescue.com), sign in and choose “Store” from the menu.



For setup assistance contact **Mobilize Rescue Systems Customer Support** at **585.635.7260**  
8am - 6pm Eastern Time or **support@mobilizerescue.com** for a reply within 24 hours.



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